



BOSTON COLLEGE

COMMUNICATION DEPARTMENT

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S Mo Jones-Jang

EDUCATION/ POSITION

- 2022 ~ present: Associate Professor, Department of Communication, Boston College
- 2019 ~ 2022: Assistant Professor, Department of Communication, Boston College
- 2014 ~ 2019: Assistant Professor, School of Journalism and Mass Communications, University of South Carolina, Columbia
- 2008 ~ 2014: PhD, Communication Studies, University of Michigan, USA
- 2004 ~ 2006: Television Reporter, Seoul Broadcasting System (SBS, one of three major networks in S. Korea)
- 2004: BA in Communication with honors, *Magna Cum Laude*, Seoul National University, South Korea

RESEARCH INTEREST

- Flow of (mis)information and information behavior
- Political/Science Communication
- Computational research and big data analytics
- Algorithm, A.I., and automated journalism

TOP PAPER AWARDS

- 2022: KAS Global Colloquium Top Paper Award
- 2021: NCA Top Faculty Paper Award from the Human Comm Technology Division
- 2019: NCA Top Faculty Paper Award from the Communication and Future Division
- 2015: NCA Top Faculty Paper Award from the Communication and Future Division
- 2015: ICA Kaid-Sanders Award (2nd place - honorable mention) for Best Article
Published in 2015 from the Political Communication Division
- 2014: ICA Top Faculty Paper Award from the Political Communication Division
- 2013: ICA Top Student Paper Award from the Mass Communication Division
- 2012: ICA Top Student Paper Award from the Mass Communication Division
- 2011: AEJMC Moeller Research Competition Paper Award (First Place)

RESEARCH RECOGNITION

2019: *Provost's Breakthrough Star Award* (from the University of South Carolina)

- Annually awarded to a number of assistant professors who showed innovative research and scholarly pursuits in the University

TEACHING AWARD

2013: *The Macdonald Graduate Student Instructor Award*

- Annually awarded to an instructor who receives the best teaching evaluations in the Communication Department, University of Michigan

MAJOR GRANT ACTIVITIES

- 2018 ~ 2020: PI, **National Endowment for the Humanities (NEH)**: Digital Humanities Advancement Grants; with Drs. Chun and others). Evolution in digital discourse: Toward a computational tool for identifying patterns of language change in social media, **\$89,566. Awarded Sep 1, 2018.**
- 2017 ~ 2018: Co-PI, Advanced Support Programs for Innovative Research Excellence II (ASPIRE II with Drs. Frongillo and others). Positioning USC for Global Prominence in Research on Prevention and Management of Chronic Disease, **\$99,998. Awarded July 1, 2017.**
- 2017: PI, CIC Internal Research Grant for Fake News (with Drs. Tara Mortensen and Jingjing Liu). Fake news literacy. **\$5,000. Awarded February, 2017.**
- 2016 ~ 2017: Co-PI, Advanced Support Programs for Innovative Research Excellence II (ASPIRE II with Drs. Huang and Tang). The most competitive internal grant from the University of South Carolina (first-time winner in the J-School), **\$99,887. Awarded July 1, 2016.**
- 2016: Co-PI, **National Science Foundation (NSF), STS** (with Drs. Huang and Tang from the Department of Computer Science). *Web Archaeology: Uncovering Hidden History on the Internet* **\$398,295. Not funded.**

EDITORIAL ROLE

- Editorial board: *Science Communication* (2022~present)
- Editorial board: *Mass Communication & Society* (2022~present)
- Editorial board: *Asian Communication Research* (2021~present)
- Editorial board: *Journal of Communication* (2019~2022)

REFEREED JOURNAL ARTICLES

1. **Jones-Jang, S. M.** (in press). Can we blame social media for polarization? Counter-evidence against filter bubble claims during the COVID-19 pandemic. *New Media & Society*, online first, <https://doi.org/10.1177/14614448221099591>

2. Lee, S., & **Jones-Jang, S. M.** (in press). Cynical nonpartisans: The role of misinformation in political cynicism during the 2020 U.S. presidential election. *New Media & Society*, online first, <https://doi.org/10.1177/14614448221116036>
3. Moon, W., Chung, M., & **Jones-Jang, S. M.** (in press). How can we fight partisan biases in the COVID-19 pandemic? AI source labels on fact-checking messages reduce motivated reasoning. *Mass Communication & Society*, online first. <https://doi-org.proxy.bc.edu/10.1080/15205436.2022.2097926>
4. **Jones-Jang, S. M.**, & Park, Y. J. (2023). How do people react to AI failure? Automation bias, algorithmic aversion, and perceived controllability. *Journal of Computer-Mediated Communication*, 28(1), zmac029 <https://doi.org/10.1093/jcmc/zmac029>
5. **Jones-Jang, S. M.** (2022). Red media, blue media, Trump briefings, and COVID-19: Examining how information sources predict risk preventive behaviors via threat and efficacy. *Health Communication*, 37(14), 1707-1714. <https://doi.org/10.1080/10410236.2021.1914386>
6. **Jones-Jang, S. M.** Noland, C. (2022). The politicization of health and science: Role of political cues in shaping the beliefs of the vaccine-autism link. *Health Communication*, 37(5), 606-616. <https://doi.org/10.1080/10410236.2020.1859723>
7. Kim, D. & **Jones-Jang, S. M.**, Kenski, K. (2022). Unfriending and muting during elections: The antecedents and consequences. *Mass Communication and Society*, 25(2), 161-184. <https://doi.org/10.1080/15205436.2021.1942494>
8. Kumar, N., Corpus, I., **Jones-Jang S. M.** et al. (2022). COVID-19 vaccine perceptions in the initial phases of US vaccine roll-out: an observational study on reddit. *BMC Public Health*, 22(446) <https://doi.org/10.1186/s12889-022-12824-7>
9. Park, Y. J., Lee, H., **Jones-Jang, S. M.**, & Oh, Y. W. (2022) Digital assistants: Inequalities and social context of access, use, and perceptual understanding, *Poetics*, 93, 101689. <https://doi.org/10.1016/j.poetic.2022.101689>
10. Kenski, K., Kim, D., & **Jones-Jang, S. M.** (2022). Candidate evaluations and social media following during the 2020 presidential campaign. *Journal of Political Marketing*, 21(3-4), 272-283. <https://doi.org/10.1080/15377857.2022.2099585>
11. Park, Y. J., & **Jones-Jang, S. M.** (2022). Surveillance, security, and AI as technological acceptance. *AI & Society*, <https://doi.org/10.1007/s00146-021-01331-9>
12. Kumar, N., Walter, N., **Jones-Jang S. M.** et al. (2022). Interventions to mitigate COVID-19 misinformation: protocol for a scoping review. *Systematic Reviews*, 11(1), 1-5. <https://doi.org/10.1186/s13643-022-01917-4>

13. **Jones-Jang, S. M.**, Kim, D., & Kenski, K. (2021). Perceptions of mis- or disinformation exposure predict political cynicism: Evidence from a two-wave survey during the 2018 U.S. midterm elections. *New Media and Society*, 23(10), 3105-3125.
<https://doi.org/10.1177/1461444820943878>
14. **Jones-Jang, S. M.** Mortensen, T., & Liu, J. (2021). Does media literacy help identification of fake news? Information literacy helps, but other literacies don't. *American Behavioral Scientist*, 65, 371-388. ***Top 3 most cited article in the Journal**
15. Kim, D., **Jones-Jang, S. M.**, & Kenski, K. (2021). Why do people share political information on social media? *Digital Journalism*, 9(8), 1123-1140.
<https://doi.org/10.1080/21670811.2020.1827966>
16. Tandoc, E. C., Duffy, A., & **Jones-Jang, S. M.** (2021). Poisoning the information well? The impact of fake news on news media credibility. *Journal of Language and Politics*, 20(5), 783- 802. <https://doi.org/10.1075/jlp.21029.tan>
17. **Jones-Jang, S. M.**, Hart, P. S., Feldman, L., & Moon, W. (2020). Diversifying or reinforcing science communication? Examining the flow of frame contagion across media platform. *Journalism & Mass Communication Quarterly*, 97, 98-117.
18. **Jones-Jang, S. M.**, Heo, Y., McKeever, R., Kim, J., Moscovitz, L., & Moscovitz, D. (2020). Good news! Communication findings may be underestimated: Comparing effect sizes with self-reported and logged smartphone data, *Journal of Computer-Mediated Communication*, 25,346-363.
19. Park, Y. J., Sang, Y., Lee, H., & **Jones-Jang, S. M.** (2020). The ontology of digital asset after death: policy complexities, suggestions and critique of digital platforms. *Digital Policy, Regulation and Governance*, 22, 1-14. *** lead article**
20. **Jang, S. M.** (2019). Mass shootings backfire. The boomerang effects of death concerns on policy attitudes. *Media Psychology*, 22, 298-322.
21. **Jang, S. M.**, McKeever, B., McKeever, R., & Kim, J. K. (2019). From social media to mainstream news: The information flow of the vaccine-autism controversy in the US, Canada, and the UK. *Health Communication*, 34, 110-117.
22. Kim, H., **Jang, S. M.**, & Noh, G. Y. (2019). Is it good to blame the government for food safety concerns? Attributions of responsibility, new media uses, risk perceptions, and behavioral intentions in South Korea. *Journal of Food Safety*, 39, e12570.
23. **Jang, S. M.**, Geng, T., Li, J., Xia, R., Huang, C., Kim, H., & Tang, J. (2018). A computational approach for examining roots and spreading patterns of fake news: Evolution tree analysis. *Computers in Human Behavior*, 84, 103-113.

24. **Jang, S. M., & Kim, J. K.** (2018). Third-person effects of fake news: Fake news regulation and media literacy interventions. *Computers in Human Behavior*, 80, 295-302.
25. Park, Y.J., **Jang, S. M.**, Lee, H., & Yang, G. (2018). Divide in Ferguson: Social media, social context, and division. *Social Media and(+)
Society*. 4(3).
26. Kim, H.B., **Jang, S. M.**, Kim, S. H., & Anan, W. (2018). Evaluating sampling methods for content analysis of Twitter data. *Social Media and(+)
Society*. 4(2).
27. Pregressive, G., McKeever, B., & **Jang, S. M.** (2018). What's contagious? Exploring why content goes viral on Twitter: A case study of the ALS ice bucket challenge. *International Journal of Nonprofit and Voluntary Sector*, 23, e1586
28. **Jang, S. M.**, Park, Y. J., & Lee, H. (2017). Round-trip agenda setting: Tracking the intermedia process over time in the ice bucket challenge. *Journalism*, 18(10), 1292-1308.
29. **Jang, S. M.**, & Park, Y. J. (2017). Redirecting the focus of the agenda: Testing the zero-sum dynamics of media attention in news and user-generated media. *International Journal of Communication*, 3998-4017.
30. Lee, H. & **Jang, S. M.** (2017). Talking about what provokes us: Political satire, emotions, and interpersonal talk. *American Politics Research*, 45, 128-154.
31. Park, Y., & **Jang, S. M.** (2017). Public attention, social media, and Edward Snowden saga. *First Monday*, 22(8).
32. **Jang, S. M.**, & Oh, Y. W. (2016). Getting attention online in election coverage: Audience selectivity in the 2012 U.S. presidential election. *New Media & Society*, 18(10), 2271-2286.
33. Park, Y. J., & **Jang, S. M.** (2016). African American Internet use for information search and privacy protection task. *Social Science Computer Review*, 34(5), 618-630.
34. Moon, S. S., Kim, Y. J., **Jang, S. M.**, Yoon, S., & Kim, J. (2016). Preventing substance abuse among adolescents: Evaluation of an integrated model combining life skills training and parent training, *People: International Journal of Social Sciences*, 2(1), 555-576.
35. **Jang, S. M.**, & Pasek, J. (2015). Assessing the carrying capacity of Twitter and online news. *Mass Communication & Society*, 18(5), 577-598.
36. **Jang, S. M.**, & Hart, P. S. (2015). Polarized frames on "climate change" and "global warming" across countries and states: Evidence from Twitter big data. *Global Environmental Change*, 32, 11-17. (2015 Impact factor = 6.00, 2nd /98 Environmental Studies)

37. Guggenheim, L., **Jang, S. M.**, Bae, S., & Neuman, W. R. (2015). The dynamics of issue frame competition in traditional and social media. *The ANNALS of the American Academy of Political and Social Science*, 659, 207-224.
38. Neuman, W.R., Guggenheim, L., **Jang, S. M.**, & Bae, S. (2014). Theorizing the dynamics of public attention: Agenda setting theory meets big data. *Journal of Communication*, 64(2), 193-214. * lead article
39. **Jang, S. M.** (2014). Seeking congruency or incongruency online? Examining selective exposure to four controversial science issues. *Science Communication*, 36(2), 143-167 *lead article
40. **Jang, S. M.**, Lee, H., & Park, Y. J. (2014). The more friends, the less political talk? Predictors of Facebook discussion among college students. *Cyberpsychology, Behavior, and Social Networking*, 17(5), 271-275 * lead article
41. Pasek, J., **Jang, S. M.**, Cobb, C., DiSogra, C., & Dennis, J. M. (2014). Can micro-targeting improve survey sampling? An assessment of accuracy and bias in consumer file marketing data. *Public Opinion Quarterly*, 78(4), 889-916.
42. **Jang, S. M.**, & Lee, H. (2014). When pop music meets a political issue: Examining how “Born This Way” influences attitudes toward gays and gay rights policies. *Journal of Broadcasting and Electronic Media*, 58(1), 114-130
43. **Jang, S. M.** (2014). Challenges to selective exposure: Selective seeking and avoidance in a multitasking media environment. *Mass Communication & Society*, 17(5), 665-688.
44. Park, Y. J., & **Jang, S. M.** (2014). Understanding privacy knowledge and skill in mobile communication. *Computers in Human Behaviors*, 38, 296-303.
45. **Jang, S. M.** (2013). Framing responsibility in climate change discourse: Ethnocentric attribution, perceived causes, and policy attitudes. *Journal of Environmental Psychology*, 36, 27-36 * lead article
46. **Jang, S. M.**, & Park, Y. J. (2013). The citizen as issue specialist: Issue publics in a changing media environment. *Future Internet*, 5(4), 568-579
47. **Jang, S. M.**, & Park, Y. J. (2012). The Internet, selective learning, and the rise of issue specialists. *First Monday*, 17(5).

CONFERENCE PRESENTATIONS

- ICA: 2012(1), 2013(2), 2014(1), 2016(2), 2017(1), 2018(2), 2019(2), 2020(3), 2021(1), 2022(3), 2023(2)
- NCA: 2013(1), 2014(1), 2015 (2), 2016 (2), 2017(1), 2018(1), 2019(2), 2020(1), 2021(2)

- AEJMC: 2011(1), 2012(1), 2013(1), 2014(1), 2015(1), 2016(1), 2017(2), 2019(2), 2021(1)
- APSA: 2012(1), 2013(1), 2014(1)
- MPSA: 2022(1)
- TPRC: 2019(1)
- AAPOR: 2012(2)
- WAPOR: 2011(1)
- IPRRC: 2015(1)

JOURNALISM EXPERIENCE

2004~2006: Television Journalist in the Seoul Broadcasting System

- Produced 200+ television news reports aired nationwide, South Korea.

TEACHING EXPERIENCE

Boston College

- Social Media
- Communication Methods
- Persuasion

University of South Carolina

- Social Media and Big Data (JOUR 499) – New course
- Public Relations Campaigns (JOUR531)
- Public Opinion and Persuasion (JOUR 542)
- New Media Technologies and Mass Media (JOUR 740 – graduate course)
- Literature of Mass Communications and Journalism (JOUR 749– graduate course)
- Research Design and Methods (JOUR 701– graduate course)

University of Michigan

- Managing the Information Environment (COMM 111)
- Media Effects and Processes – Large lecture introductory course
- Research Methods – Lab sessions teaching SPSS (COMM 211)
- Media and Individuals – Upper level writing course (COMM 381)
- Visual Culture and Literacy - Upper level writing course (COMM 365)

Advising Undergraduate Research, University of Michigan

- **Undergraduate Research Opportunity Program** - involved undergraduate students in a research project, creating research partnerships with first-year students.

TEACHING INTEREST

- Social Media/ Big Data/ New Media and Society
- Mass Media Theory and Effects
- Political Communication, Science Communication
- Persuasion and Public Relations Campaigns
- Quantitative Research Methods

FELLOWSHIPS AND MISCELLANEOUS GRANTS

University of South Carolina

- 2014~17: Provost Internal Research Grant (\$60,000)

Conferences

- 2019: NCA Paper Award
- 2015: NCA Paper Award
- 2014: ICA Paper Award
- 2013: ICA Paper Award
- 2012: ICA Paper Award
- 2012: ICA Travel Grant
- 2011: AEJMC Moeller Research Competition

University of Michigan, Rackham Graduate School

- 2014: Rackham One-term Dissertation Fellowship (\$9,300)
- 2012: Research Grant w/ Dr. Pasek (\$9,000 total)
- 2011~13: Rackham Travel Grant (\$2,400 total)
- 2011~12: Rackham Graduate Student Research Grant (\$4,400 total)

University of Michigan, Department of Communication Studies

- 2013: Teaching Award (\$ 1,000)
- 20012~2014: Research Fellowship (2 terms: \$17,000 total)
- 2011~2013: Travel Grant (\$5,300 total)
- 2009~2011: Summer Research Grant (\$13,000 total)
- 2008~2013: Teaching Assistantship (9 terms: \$77,000 total)

Seoul National University, Department of Communication

- Merit Scholarship for Top1 GPA Student (1 term: 2/3 tuition waived)
- Merit Scholarship for Top10 GPA Student (6 terms: 1/3 tuition waived)

MEDIA ATTENTION

- **Psypost:** "[Republicans tend to follow Donald Trump's opinions on vaccines rather than scientists' opinions](#)" The article talks about my research, "The politicization of health and science." (2/7/2021)
- **Podcast Interview with Allen McDuffee: Governmentality.net** "Polarizing tribalism: How political tribes are killing democracy." (3/12/2018) <https://governmentality.net/2018/03/12/polarization-political-tribes-amy-chua/>
- **Pacific Standard:** "Why school shootings produce more polarization?" This article introduces the findings of my research published in Media Psychology, "Mass shootings backfire." (2/28/2018) <https://psmag.com/education/school-shootings-produce-more-political-polarization>
- **Salon:** "Backfire: Do mass shootings only harden existing attitudes?" (2/26/2018) <https://www.salon.com/2018/02/26/backfire-do-mass-shootings-only-harden-existing-attitudes/>

- **Psypost:** “People view their political opponents as being more influenced by fake news than themselves, study finds.” The article talks about my research, "Third person effects of fake news." (1/16/2018) <http://www.psypost.org/2018/01/people-view-political-opponents-influenced-fake-news-50588>
- **HuffPost Live:** Participated in this live discussion regarding harsh Facebook comments about the situations in Gaza. I also introduced my research published in *Cyberpsychology, Behavior, and Social Network*. (8/19/2014)
- **DailyDot.com:** "Study confirms you should just shut up about politics on Facebook" <http://www.dailydot.com/lifestyle/study-facebook-politics/>

SERVICES / MEMBERSHIPS

Professional Service

- Editorial Board for *Journal of Communication, Mass Communication & Society*
- Elected Webmaster for Political Communication Division (NCA) (2018~2020)
- Appointed ComSHER (AEJMC) Division Outreach Chair (2019~2020)
- Appointed ComSHER (AEJMC) Division Website Chair (2017~2019)
- Elected KACA officer – Web Master (2015~2017)
- Elected Student Representative to KACA (Korean American Communication Association; 2013 ~ 2015)
- Conference Paper Reviewer (ICA, AEJMC, NCA)
- Ad hoc Journal Reviewer
 - *Journal of Computer-Mediated Communication*
 - *Human Communication Research*
 - *New Media and Society*
 - *Public Opinion Quarterly*
 - *Communication Research*
 - *International Journal of Communication*
 - *Information Communication Society*
 - *Journalism and Mass Communication Quarterly*
 - *Cyberpsychology, Behavior & Social Networking*
 - *Mass Communication & Society*
 - *Global Environmental Change*
 - *Science Communication*
 - *Computers in Human Behavior*
 - *Risk Analysis*
 - *Environmental Communication*
 - *Journal of Environmental Psychology*
 - *Climatic Change*
 - *Big Data & Society*
 - *Journal of Applied & Social Psychology*
 - *International Journal of Press & Politics*
 - *Telematics and Informatics*
 - *Political Behavior*
 - *Canadian Journal of Behavioral Science*

University Service

Boston College

- 2021 ~ present Schiller Institute Data Science Curriculum Committee
- 2022 ~ present Academic Technology Advisory Board
- 2020 ~ present Creative Curriculum Committee
- 2019 ~ present Social Media Committee

University of South Carolina

- 2017 ~ 2019 Graduate Council Committee
- 2017 ~ 2019 Petition Committee
- 2017 ~ 2018 Broadcasting Search Committee
- 2016 ~ 2019 Fulbright Evaluation Committee
- 2015 ~ 2016 Director Search Committee
- 2015 ~ 2016 Self-Study Committee (Scholarship: Research, Creative and Professional Activity)
- 2014 ~ 2016 Research and Creative Scholarship Committee
- 2014 ~ 2015 Graduate Council
- 2014 ~ 2015 Graduate Program Admission Committee

University of Michigan

- 2013 ~ 2014 Search Committee

Community Service

- 2015 ~ 2018 Public Relations Director for Korean Festival
- 2012 ~ 2014 Media Engineering Director at the KCOAA church (2012~2014)

Professional Memberships

- International Communication Association (ICA)
- National Communication Association (NCA)
- Association for Education in Journalism and Mass Communication (AEJMC)
- Korean American Communication Association (KACA)